

PROKON Support Portal

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License Manager required for PROKON ver. 3.1

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This article relates to using PROKON ver. 3.1. that is scheduled for release in the third quarter of 2018.

When attempting to use Live Update to upgrade to **PROKON ver. 3.1**, you may see a message "You must upgrade your license to License Manager to install this update."

Background

With the release of **PROKON ver. 3.0** in December 2016, we introduced **License Manager** as a new licensing option. **License Manager** uses cloud-based license servers to seamlessly manage licenses and allow for easy sharing of licenses between multiple users and locations. The new system has proven to be reliable, and has eliminated the complexities of license activation and problems with lost license keys. Moving forward, **PROKON ver 3.1** will use **License Manager** as its only licensing system.

Upgrading your license

If you are still using a **local license** and wish to upgrade to **PROKON ver. 3.1**, then you must first upgrade your license to **License Manager**. Upgrading your license to **License Manager** is a reasonably simple process:

- Read the step-by-step instructions in the License Manager WebHelp:
<https://webhelp.prokon.com/LM/>.
- View a video introduction to License Manager:
<https://www.youtube.com/watch?v=D-i9hFANtGs>. The license upgrade demonstration starts at the 2:40 mark.

Do not hesitate to [contact our support team](#) if you require assistance with your license upgrade.