

# PROKON Support Portal

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## NTVDM errors with Padds

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When running Padds under Windows XP, a fatal error involving the NTVDM subsystem occurs.

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Note: The DOS version of PADD5 was superseded by a new Windows 32-bit application with PROKON ver. 2.0.  
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Windows 2000 and XP run DOS programs in a protected environment called the NT Virtual Dos Machine or NTVDM.

Some reported cases were due to a corruption of the NTVDM system files. To restore these system files type SFC /SCANNOW under Start->Run, the Windows XP install CD will probably be required.